



PUBLIC NOTICE

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CARRIER TRANSITION REPORTS FOR IMPLEMENTATION OF THE 911 ABBREVIATED DIALING CODE PURSUANT TO THE WIRELESS COMMUNICATIONS AND PUBLIC SAFETY ACT OF 1999 (911 ACT)

CC Docket No. 92-105, WT Docket No. 00-110

In this Public Notice, the Wireless Telecommunications Bureau and the Common Carrier Bureau provide guidance to carriers regarding the mandatory transition reports that must be submitted to the Federal Communications Commission (Commission) describing the transition to 911 as the universal emergency telephone number in those areas of the country where the 911 abbreviated dialing code is not in use.¹ Carriers are required to file two transition reports covering the fewer than 200 geographic county areas, as identified by the National Emergency Numbering Association (NENA) and listed in Appendix D to the Commission's *Fifth Report and Order*: (1) those counties where there is no 911 service; (2) those counties in the process of implementing 911; and (3) those counties that have basic 911 service only in some parts.² We note that reports are not required for any locality other than those 200 counties previously identified. The initial transition report must be filed by March 11, 2002. A second transition report must be filed on or before fifteen days following the end of the nine month transition period, which ends on September 11, 2002.

The purpose of the first transition report is to ensure that carriers have commenced transition where 911 is not currently in use, pursuant to the requirements that the Commission adopted in the *Fifth Report and Order*.³ Information provided in the initial report will also be used to identify any problems carriers have encountered so that the Commission might assist carriers in the nine month transition process. As indicated in the *Fifth Report and Order*,⁴ the first transition report must include the following information:

¹ Implementation of 911 Act, The Use of N11 Codes and Other Abbreviated Dialing Arrangements, Fifth Report and Order, CC Docket No. 92-105, FCC 01-351, First Report and Order, WT Docket No. 00-110, released Dec. 11, 2001, paras. 43-45 (*Fifth Report and Order*).

² *Fifth Report and Order*, at paras. 42-45.

³ *Fifth Report and Order*, at paras. 13-31, 43-45.

⁴ *Fifth Report and Order*, at para. 44.

1. Carrier identification information, including the name and address of the reporting carrier, the name of the reporting carrier's parent company, the name of the individual(s) filing the report and contact information including office address and telephone number;
2. The local areas covered by the report;
3. Whether the carrier has identified the point to which 911 calls must be delivered in each local area;
4. The status of the carrier's progress in completing the translation and other work necessary to route 911 calls to the identified emergency response point; and
5. Information concerning any problems encountered in identifying the proper point to which calls should be routed and any operational problems encountered in the initial stage of the transition. To the extent carriers experience problems in identifying where 911 calls should be directed, carriers must describe the efforts they have made in coordinating with public safety agencies and State and local authorities, including the State Governor's designated entity under section 3(b) of the Wireless Communications and Public Safety Act of 1999.

To consolidate reporting and eliminate redundant reports for a specific local area, carriers operating within the same local area may, at their option, collectively file the first transition report.

In the event carriers either have (1) already completed the necessary translation and routing for 911 dialing, or (2) been delivering 911 dialed calls to a Public Safety Answering Point (PSAP) or an appropriate local emergency authority as described in the *Fifth Report and Order*, carriers may, in lieu of filing a second transition report, submit a certification with the first transition report. That certification must specifically represent that the carrier has completed the technical and routing elements of the transition in the local areas covered by the report. If, however, a State or local jurisdiction requests or designates a change to the preferred destination point for routing emergency calls prior to the end of the nine month transition period, consistent with sections 64.3002(c) and (e) of the Commission's rules, carriers will have up to another nine months, commencing from the date of the request or designation, to deliver 911 calls to the newly designated local emergency authority or PSAP. In the event of such a change, carriers shall file both the first and second transition reports pursuant to the *Fifth Report and Order* and consistent with this Public Notice.⁵

At their option, carriers may use the sample templates, "Universal 911 Dialing First Transition Report" or "Universal 911 Dialing Second Transition Report," to report the required information. A copy of the sample templates with instructions is attached to this Public Notice. Although use of these sample templates is encouraged for the purpose of electronic filing, carriers may file their transition reports in other formats as long as they contain the information required by the *Fifth Report and Order*. The transition reports may be filed electronically with the Chiefs of the Common Carrier Bureau and the Wireless Telecommunications Bureau in the mailbox set up for each Bureau.⁶ Wireline carriers electing to use electronic filing should email the report to 911transitionreport-ccb@fcc.gov. Wireless carriers electing to use electronic filing should email their report to 911transitionreport-wtb@fcc.gov. For ease of accessibility, a link to the sample templates will be placed on the Commission's E911 web site at: <http://www.fcc.gov/911/basic>. Carriers that prefer to submit their transition reports by facsimile may submit them to the Common Carrier Bureau at 202-418-2345 or to the Wireless Telecommunications Bureau at 202-418-8188.

⁵ *Fifth Report and Order*, paras. 43, 73.

⁶ If a carrier chooses to file in hard copy, an original and one copy of transition reports should be submitted to the Secretary's office to the attention of the Chief of the Common Carrier Bureau or the Chief of the Wireless Telecommunications Bureau at the following address: 445 12th Street, S.W., Washington, D.C. 20554.

For further information about the filing of the carrier transition reports, contact Susan Kimmel or David Siehl, Policy Division, Wireless Telecommunications Bureau, at (202) 418-1310; or Louise Klees-Wallace, Network Services Division, Common Carrier Bureau, at (202) 418-1321.

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